

# OUR COMPANY PROFILE

Expanding Access and Excellence at  
Community Health Centers of America

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## COMMITTED TO CARE

At Community Health Centers of America, we are dedicated to ensuring the provision of essential healthcare services, adapting to changing needs and expanding our reach to serve underserved communities more effectively. Our focus remains on strategic growth, operational excellence, and a commitment to the communities we serve.



## MISSION

Our mission is to ensure that every person, regardless of their ability to pay, receives the finest possible healthcare treatment in a timely and cost-effective manner.



## HISTORY & ACHIEVEMENTS

### Establishment in **Mariposa County** (2018)

In the wake of the closure of Mariposa County's sole health center in 2017, we stepped in to restore essential health services, responding to a critical community need.

### Expansion to **Livingston** (2021)

Following a collaboration with Emmanuel Hospital and Legacy Health Endowment, we established our presence in Livingston to bridge the gap in primary care, particularly for post-hospitalization patients.

### **Gustine** Health Center Launch (2021):

Driven by the identified need in Merced County, we inaugurated this center to improve access to primary healthcare services.

### **Carmichael** Health Center Initiation (2022):

Our latest addition, established in response to the retirement of a key local dentist, aims to provide comprehensive dental, primary care, and behavioral health services.

## AT A GLANCE

### 2021 PERFORMANCE OVERVIEW

- Served a total of 2,642 patients.
- Diverse patient base: Medicaid (537), Medicare (1,221), Private Insurance (760).
- Significant clinic activity: 14,836 on-site and 3,180 virtual consultations.
- Mental health services: 667 on-site and 181 virtual sessions.
- Substance Use Disorder (SUD) interventions: 26 on-site and 16 virtual sessions.
- Primary health challenges addressed: Hypertension, Diabetes, and Obesity; Mental health focuses: Depression and Anxiety.

### BOARD OF DIRECTORS

Comprises 11 members actively using and understanding our services, with a focus on continual learning and strategic planning in healthcare services.

### SERVICE AREAS

Operating across nine counties, targeting a demographic with high poverty rates and diverse healthcare needs.



## FUTURE OUTLOOK

- Actively seeking New Access Point (NAP) funding for expansion.
- Ongoing recruitment efforts for skilled staff and diverse board members.
- Committed to enhancing healthcare quality, improving data reporting mechanisms, and expanding service offerings.